

ALCIVIA ADVISOR

MONTHLY NEWSLETTER - JANUARY 2022

ALCIVIA ANNOUNCES PURCHASE OF FRANKSVILLE OIL & LP GAS CO.

ALCIVIA is excited to announce the purchase of Franksville Oil & LP Gas Co. Franksville Oil and the Noppe family, Debbie, Jeri, Vicki and Louie, have been delivering home heating oil, farm fuels, LP and gasoline to customers in Racine county and the surrounding area for more than 60 years. ALCIVIA is looking forward to the opportunity to continue to provide a full range of energy products and great service that Franksville Oil customers deserve and are accustomed to.

"We view ALCIVIA as a true partner for your energy needs and have confidence they will serve you extremely well. We both share a desire to make sure that this transition is as smooth as possible and that service continues without any issues," said Debra Noppe, co-owner of Franksville Oil. "We'd like to thank our customers for your loyalty and your valued patronage, as it means more to us than we can express. We're looking forward to retirement knowing that your needs will be met with excellent customer service and by people who care as much as we do."

Both Franksville Oil and ALCIVIA have similar approaches to the energy business. Both companies care about the customers, the services they receive, and the quality of products that are delivered. ALCIVIA is honored that the Noppe family chose ALCIVIA as their partner for their business transition.

"On behalf of ALCIVIA, I'd like to congratulate the Noppe Family on their success running Franksville Oil for more than 6 decades. The energy team at ALCIVIA is eager to serve the Franksville Oil customers and welcome them to ALCIVIA," commented Lee Parker, ALCIVIA Vice President of Energy and Retail. "The certified energy professionals at ALCIVIA are committed to delivering outstanding products, customer service, and technical support to your home, farm, or business."

"Our purchase of Franksville Oil allows us to continue our strategic growth and investment in the communities we serve," said Jim Dell, ALCIVIA CEO and President.

COMMUNITY CORNER

Share Your Holidays Campaign

During the season of giving, ALCIVIA helped local families in need by supporting Second Harvest Foodbank of Southern Wisconsin and Second Harvest Heartland, Wisconsin's largest hunger-relief charity. Thanks to the generosity of employees, members, and partners, ALCIVIA provided Second Harvest with a donation of more than \$37,000.

Over the course of the campaign, ALCIVIA employees participated in various events that included an online auction, a mystery envelope game and potlucks. Money raised from each of the events was donated to the campaign.

Gifts For Kids

As part of 'ALCIVIA Gives Back' philanthropic efforts to end hunger in its communities, ALCIVIA donated Piggly Wiggly gift cards to support the annual Gifts For Kids toy distribution in Edgerton.

Gifts for Kids is committed to providing gifts and opportunities to children in the community. For more than 30 years, the board of directors and many volunteers have provided gifts as well as a family care bag to an average of 100 families and 200 children (from birth through the fifth grade).





PATRON NOTE PROGRAM

INVEST IN YOUR COOP. WATCH YOUR MONEY GROW.

ALCIVIA now offers **three** interest-bearing patron note programs.

Demand Certificate: Requires a minimum deposit of \$2,500 and bears interest at 2% per annum. The interest rate will be reviewed periodically and adjusted to market rates at ALCIVIA's discretion.

Three-Year Certificate: Requires a minimum deposit of \$5,000 at 3.25% interest. Interest is accrued as simple interest, and the interest rate is locked for the three-year term of the certificate.

Five-Year Certificate: Requires a minimum deposit of \$5,000 at 4.25% interest. Interest is accrued as simple interest, and the interest rate is locked for the five-year term of the certificate. There is an early withdrawal penalty of twelve-months' of interest on the principle. Each deposit must be accompanied by the appropriate demand subscription agreement.

**ONLY AVAILABLE TO WISCONSIN RESIDENTS*

Contact us to learn more:
608-819-3124 or patron.note@ALCIVIA.com

ALCIVIA EMAIL & PHONES

The ALCIVIA IT team migrated all ALCIVIA staff to new ALCIVIA.com email addresses on December 6th. All legacy Countryside and Landmark email accounts (@countrysidecoop.com and @landmark.coop) will forward to our teams' new ALCIVIA.com email addresses, but we ask that you please update your former email contact information from Countryside and Landmark to reflect these changes. This migration was a continued step in unifying our team communications under ALCIVIA.

ALCIVIA has chosen a partner for our new phone system and has started the planning process for the implementation. Our goal is to have our new phone system fully deployed at all ALCIVIA locations by spring of 2022. The main contact phone numbers for our facilities should remain the same, but there may be some changes to employee numbers and extensions. We look forward to communicating the benefits of the new phone system, and any potential changes, as we get further down the migration path.



CONNECT WITH US
ON SOCIAL MEDIA



CALENDAR OF EVENTS



WISCONSIN CORN/SOY EXPO

February 3 - 4, 2022
Kalahari Conference Center, Wisconsin Dells



WPS FARM SHOW

March 29 - March 31, 2022
EAA Grounds, Oshkosh